

# Terms of Use

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*Comments have been disabled for all City of Sarcoxie social media accounts. We encourage users to message the department or organization through the platform's messaging service or any other method of contact provided. The City and all affiliated entity accounts reserve the right to withhold responding to any messages containing: (i) vulgar language or offensive images; (ii) personal attacks of any kind; (iii) spam or malicious links. All content on City social media sites including messaging services may be subject to record retention policies.*

*All social media accounts will make an effort to reply within 24 hours of the initial inquiry, excluding holidays and/or weekends. During emergencies, department or organization accounts may be slow to respond to messages as resources may be focused elsewhere. Accounts may publish alternative contact methods if questions are expected during these times.*

*The terms of use are two-way in which our accounts should always respond in a timely manner and with professionalism. If any department or organization fails to respond within the 24-hour window, excluding holidays and/or weekends, or responds inappropriately to an inquiry, we ask that these conversations be sent to our social media team at [socialmedia@sarcoxiemo.com](mailto:socialmedia@sarcoxiemo.com) for further review.*